



My Account > Resolution Center

Resolution Center

Report a problem

- Didn't receive your item?
- Received the wrong item?
- Don't recognize a payment?

[Dispute a Transaction](#)

Tips for buyers

- [PayPal can help you resolve problem transactions](#)
- [Tutorial: How to dispute a transaction](#)

Tips for sellers

- [Communicating with your buyer](#)
- [Understanding chargebacks](#)
- [Tutorial: How to respond to a transaction problem](#)

Limited Account Information

1. Your account is still limited. [Why?](#)

What can I do while my account is limited?

- ✓ update your account information
- ✓ add a card
- ✓ add a bank account
- ✓ use PayPal logos in your auction listings or on your website

What can't I do while my account is limited?

- ✗ send money
- ✗ withdraw money from your account
- ✗ receive or request money
- ✗ close your account
- ✗ add money to your account
- ✗ remove a card
- ✗ remove a bank account
- ✗ send refunds

Resolution Center cases

View:

Other party	Case ID	Reason	Amount	Opened	Status	Last updated	Action
- You don't have any open cases -							

The results displayed above are from the past **180** days. Go to [Case Report](#) to search for results beyond 180 days.

